**Online Tickets:** Presale tournament tickets will be available for all spring sports and will be sold online ONLY.

**Standard Ticket Pricing:** All sectional/district tournament tickets, <u>for all spring sports</u>, will be sold online at \$10.00. The \$10.00 price includes all service fees.

Gate Sales: No gate ticket sales to be offered.

- The OHSAA and HomeTown Ticketing will work collaboratively to set up each sporting event on the ticketing platform (<u>www.ohsaa.org/tickets</u>).
- Once teams are listed for an event, each athletic director for the participating schools of that event will receive an email with specific instructions and a personalized code for their team. This code will be shared with the participants families so they can login and purchase up to the allotted ticket amounts based on venue capacity limitations.
- Families will have a select time to purchase tickets, and that window will close prior to the event occurring. Therefore, because of the way the Governor's order is currently worded, <u>there will be no</u> <u>gate/walk up tickets sold.</u>
- **<u>POSTPONED CONTEST</u>**: In the event of a rainout or postponement, no refunds will be issued. The ticket from the postponed contest should be honored on the date and location of the makeup contest.
- ALL YOU HAVE TO DO as the site manager:
  - Secure your site as best as you can. Because of Covid restrictions as well as crowd control, the more you can set up a flow of traffic into and out of your event the better.
  - Have a person(s) at your point(s) of entry that has an android or IOS device (cell phone, tablets, ipad, ipod touch) with connectivity (cell service or wifi).
  - Download the App (instructional video: <u>https://vimeo.com/447343758</u> and attached FAQ sheet to help answer device questions).
  - We will send the login information for your event to plug into the App once we populate the events and sites.
- Scan Away that's it!!

## Questions for tournament manager/site hosts:

- Jacki Windon OHSAA Assistant Director of Operations office: 614-267-2502 x 109 cell: 330-814-7436 / jwindon@ohsaa.org
- Blake Lantz HTT OHSAA Support and Event Management office: 1-866-488-4849 x7306 cell: 614-907-0515 / blake.lantz@hometownticketing.com

## Questions from fans/participating schools inquiring about tickets:

- 1-866-488-4949
- <u>fansupport@hometownticketing.com</u>
- There will be a "live chat" feature on the ticket purchasing site (<u>www.ohsaa.org/tickets</u>) that you can direct people to as well